

Odfjell Technology shall provide its customers with high quality and innovative products and services meeting or exceeding external and internal requirements and expectations.

This will be achieved by:

- Delivering consistent and dependable value to customers and stakeholders
- Fostering a quality culture based on learning and continuous improvement, guided by our Core Values and Human Performance Principles
- Promoting active leadership engagement and transparent communication across all levels of the organisation
- Empowering employees to take ownership of quality and contribute to improvement
- Embedding a result-oriented approach by establishing, monitoring, and refining objectives and key performance indicators
- Developing and maintaining resilient and effective business processes
- Continuously monitoring and improving the company management system
- Systematically identifying and managing risk and opportunities that could affect quality outcomes
- Encouraging new ideas and striving for operational excellence and efficiency
- Integrating quality practices with our commitment to environmental, social and governance strategies
- Complying with ISO 9001, laws, regulations, contractual obligations and other relevant standards

This policy applies to own workforce. The CEO ensures implementation, and senior management integrates objectives into operations. Policy effectiveness is maintained through internal and third-party assurance.



Simen Lieungh

CEO, Odfjell Technology

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